

There is no doubt that most caregivers in the Commonwealth of Kentucky provide capable and proper care to our most vulnerable citizens.



>> AG.KY.GOV/Abuse

The few who do not, however, must be found, stopped and punished for their actions.

Referrals from concerned citizens are a critical source of information for the Medicaid Fraud and Abuse Control Division. All reported cases are reviewed and, where appropriate, investigations are conducted to determine whether violations have occurred.

Report all suspected abuse, neglect, or exploitation of patients in facilities receiving Medicaid funding to the Office of the Attorney General's Medicaid Fraud and Abuse Control Division toll-free at: **1-877-ABUSE TIP** (1-877-228-7384) or report online at AG.KY.GOV/Abuse.



Medicaid Fraud & Abuse
Control Division
Office of the Attorney General
1024 Capital Center Drive
Frankfort, KY 40601
(502) 696-5405
(877) 228-7384

If you suspect that an adult has suffered abuse, neglect or exploitation, please report that information to authorities as soon as possible.

>> Patient Abuse, Neglect and Exploitation

To report patient abuse, neglect or exploitation call the AG's tip line toll-free at: **(877) ABUSE TIP**

Kentucky Attorney General's Patient Abuse Tip Line

1-877-ABUSE TIP

1-877-228-7384
or online at AG.KY.GOV/Abuse



**OFFICE OF THE
ATTORNEY GENERAL**

*Gregory D. Stumbo
Attorney General*

Reporting Patient Abuse (877) ABUSE TIP



The Attorney General's Office believes that every patient in a nursing home, Medicaid facility, or personal care home deserves to be treated with dignity and respect and should be free from patient abuse, neglect or exploitation. Instances of patient abuse, neglect, or exploitation will be investigated and, when appropriate, prosecuted.

Persons living in nursing homes, healthcare facilities, or personal care homes are particularly vulnerable to abuse. Kentucky law requires that any person who suspects that an adult has suffered abuse, neglect or exploitation shall report it to authorities.

Persons suspecting abuse may report the abuse to the Attorney General's Toll-Free Tip Line: **1-877-ABUSE-TIP** (1-877-228-7384) or report online at **AG.KY.GOV/Abuse**.

All efforts will be made to keep sources of information confidential.

Warning Signs

Physical Abuse

- » Frequent unexplained injuries or complaints of pain without obvious injury
- » Burns or bruises suggesting the use of instruments, cigarettes, etc.
- » Passive, withdrawn and emotionless behavior
- » Lack of reaction to pain
- » Injuries that appear after the person has not been seen for several days
- » Patient complains of physical abuse

Sexual Abuse

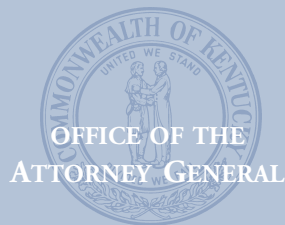
- » Injury to the genital area
- » Difficulty in sitting or walking
- » Fear of being alone with caretakers
- » Patient reports a sexual assault
- » Obvious fatigue and listlessness
- » Begs for food or water
- » In need of medical or dental care
- » Left unattended for long periods
- » Bed sores

Neglect

- » Obvious malnutrition
- » Lack of personal cleanliness
- » Habitually dressed in torn or dirty clothes

Financial Abuse

- » Mismanagement of personal funds
- » Lost, stolen or destroyed property



Abuse, neglect or exploitation of a patient or resident of a care facility is a crime. The punishment for this crime is imprisonment.